2020 ANCC Summit Policies

General Policies
- The recording and/or transmission of education sessions in any format is strictly prohibited.
- All individuals and/or entities are strictly prohibited from electronically recording or broadcasting any Virtual Summit sessions without prior written consent from ANCC.
- Information presented at the Virtual Summit does not represent the views or standards of ANCC.
- Payment in full is required in order to process online registrations and provide access to the Virtual Summit.
- We accept major credit card and electronic (wire and ACH) payments.
- ANCC, at its sole discretion, reserves the right to modify the Virtual Summit.

Waiver of Liability/Consent Clause
Registration and participation in the ANCC Virtual Summit and other activities constitutes an agreement by the registrant to the use and distribution (both now and in the future) of the registrant or attendee’s image, comments, or voice in recordings, both live and on-demand, photographs, videotapes, electronic reproductions, and audiotapes of such events and activities by ANCC and other third parties. Your registration may include technology that monitors your activities throughout the meeting, such as session attendance and booths visited.

Code of Conduct
ANCC values the participation of each attendee and desires for all attendees to have an enjoyable and fulfilling experience. Accordingly, all attendees are expected to show respect and courtesy to other attendees. All communication should be appropriate for a professional audience including people of different backgrounds. Virtual Summit attendees are solely responsible for their actions.

ANCC will not tolerate harassment of any kind, including, but not limited to, harassment based on ethnicity, religion, disability, physical appearance, gender, or sexual orientation. This policy applies to all participants and attendees of all ANCC events. Harassment includes, without limitation, offensive gestures, verbal and written comments, deliberate intimidation, and sustained disruption of talks or other events and activities. Attendees requested to cease harassing behavior are expected to comply immediately, and failure to comply may serve as grounds for removal from the Virtual Summit.

When notified of individuals engaging in harassing behavior, ANCC, at its sole discretion, may take any action it deems appropriate, ranging from a simple warning to expulsion from current and/or future ANCC meetings, conferences, and events. Decisions to ban individuals from future events is the sole discretion of ANCC.

If you are being harassed, notice that someone else is being harassed, or have any other concerns, please contact the organizer by email at meetings@ana.org.
Registration Cancellation/Refund Policies

Deadline for receipt of cancellations: 11:59 p.m. EDT on August 31, 2020

- All cancellations must be submitted in writing to anccvirtual@mcievents.com and should include the registration ID number and registrant name(s).
- If you are registered with a group, your group contact must cancel your registration.
- Cancellations will not be accepted by phone.
- All full cancellations are subject to a $50 administrative fee per registrant.
- Donations are nonrefundable.
- Full conference cancellations requests received on or before August 31, 2020 will receive a refund less the $50 administrative fee per registrant.
- No refunds will be issued for cancellations received after August 31, 2020.
- Promotions/discounts are not retroactive and cannot be applied to previously purchased individual or group registrations. Limit one special offer/discount code per registration.
- Refunds for canceled registrations are processed within four to six weeks after the close of the Virtual Summit.
- Refunds will not be issued for a “no-show” (a “no-show” occurs when a registrant does not access the live virtual event). Note: In the event a registrant misses the live event, content will be available for 90 days post Virtual Summit live.
- Due to processing costs, only overpayments in excess of $35 will be considered for a refund of the overpayment amount. Please ensure that payments include the correct dollar amount to avoid overpayment.
- ANCC reserves the right to cancel or postpone any or all Virtual Summit activities due to circumstances beyond the reasonable control of ANCC, which includes, without limitation, computer-related attacks, hacking, earthquakes, governmental regulation, fire, flood, labor difficulties, civil disorder, public health crises, acts of terrorism or acts of God (“Force Majeure Events”). In the event the Virtual Summit is cancelled due to Force Majeure Events, ANCC reserves the right to either retain the entire registration fee and credit it toward a future ANCC event, or reimburse the registrant after deducting costs already incurred by ANCC, which could not be recovered from third parties.

Additional On-Demand Policies

In addition to all of the above Policies, the following OnDemand policies apply.

- ANCC will not issue any refund if the registrant cancels or fails to attend the On-Demand Virtual Summit.
- On-Demand Virtual Summit will not include the “live” virtual experience such as, without limitation, raffles, ability to chat with ANCC and ANA staff and Virtual Summit sponsors, nor attendees.
- Registrant must attend the On-Demand Virtual Summit on or before January 8, 2021 to access the virtual sessions and the ability to claim CNE credits.
- On-Demand registrant must follow the Code of Conduct enumerated in this 2020 ANCC Summit Policies.
- The recording and/or transmission of education sessions in any format is strictly prohibited.